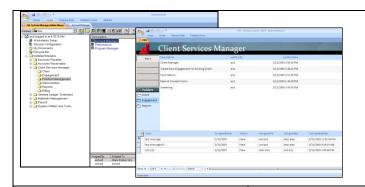


Client Services Manager



User Interface:

- Easy to use Menu System
- Integrated UA Interface
- Stand Alone user interface
- Role Specific Security Access
- Assigned access to client data
- Integrated Task Manager:
 - Allows assignment and tracking of tasks between system users.

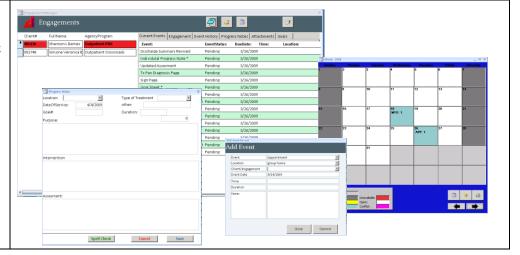
Administration

- Users
- **Roles:** support 5 role levels
- Security
 - o Network Level Password
 - Application Level password
- Program Definition
 - > Program Rules
 - Processing Steps
 - Work Items
 - **Documents**
 - Tasks
- Account/Engagement
 Assignment
 - Active/inactive
 - Assign/ re-assign resource by step
- Performance Management
 - Track

| Performance | Total and Bill | Performance | Total and Bill

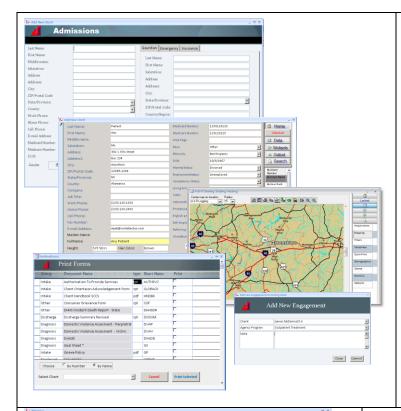
Engagement Manager

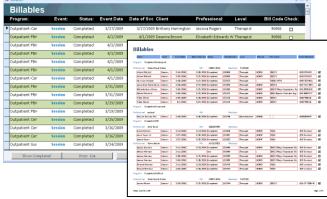
- Client Application Tracking
- Client Diagnosis Management
- Client Case Management
- Document tracking
- Bar coded document tracking (optional)
- Event History
- Attachments (scanned, files, etc)
- Client notes
- Progress Reports
- Scheduling / Appointment Calendar
- Service Plans





Client Services Manager





Accounting Integration: UA

- Customers: Program, insurance, third party payee
- Vendors: 1009 Service Providers
- Employees
- Services and Products
- Pricing by agency/customer/ employee certification level
- Work Locations
- User level Security
- Full mid range accounting AR/AP/GL/PR

Program Admissions

- Record Initial Client Data
- Print Bar Coded Consent Forms
- Track Applicants / forms receipt
- Verify applicant data
- Hand off to Diagnostics

Client Manager

- Client Profile
- Event history
- Contacts
- Consent Forms History
- Notifications.
- Geographic Mapping
- Google Directions

Document Management

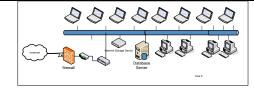
- Collect and file returned documents
- Attach scanned documents
- Attach files (word docs, e forms, pdf, etc)

Forms / Reports:

- Admissions (7)
- Assessments(4)
- Notifications/ Consents (17)
- Medical
- Progress Notes
- Program Specific Forms

Billing

- Open items to be Billed
- Create and manages billing batches
- Print Batch
- Recall batches
- Process bills into Accounting
- AP 1009 Payables Contract service Providers
- AR invoices for billing party
 - o Programs
 - o Customer
 - Insurance Carriers
- Electronic Bill submission with optional EDI interface module.



System:

- Multi user
- Database Driven (MS SQL)
- Centralized Database
- Remote Data Entry (optional)
- Windows XP/Vista User interface.